



GOOD TO KNOW

SPA ETIQUETTE

ATMOSPHERE

For an ideal start to your wellness experience it is best to arrive few minutes prior to your scheduled treatment in the spa. For your own relaxation and that of the other guests we kindly ask you to turn off your mobile phone.

SPA APPOINTMENTS

We recommend that you reserve your favourite spa treatment well ahead of time. We are very happy to learn more about your wishes and needs. Kindly note it is important that you inform us about any health issues and problems when making a booking, so that we can find the most suitable treatment for you. Allergies and intolerances, high blood pressure or pregnancy can influence the results of a successful treatment. With the BODY SCAN programme, we offer the possibility of finding the most suitable combination of treatments for you.

PREGNANCY OR BREASTFEEDING

Congratulations! We will be happy to advise you on suitable treatments for this wonderful time.

CANCELLATION

Cancellation must be made 8 hours in advance. Kindly note that you have to cancel your appointments at the spa, either by phone or in person. A 100% charge is payable in the event of late cancellations. Late arrival may curtail your treatment time.

DRESS CODE

At the spa you should be dressed appropriately with bathrobe and slippers. The wellness area with sauna and steam bath is a textile-free zone, there is no need for a bathing suit! For massages and body treatments we offer disposable underwear.

Prices are subject to change. Our prices are in Swiss Francs including 8,1 % VAT.